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### Main topics

- Production and design at Luzzara plant
- Production shift from Reutlingen to Luzzara plants
  - Technical updates
  - SOP wk 23/2009
  - Improvement of the order process





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#### **Design**

- Chassis dimensions and design unchanged
- New colour → New image
- The prevalence of the yellow colour, highlight the truck design. Now it is more visible
- XR<sup>09</sup>
  - Trucks name is unchanged to emphasize the continuity with a reliable product
  - The apex 09 tells the start of production year for this lift truck at Luzzara



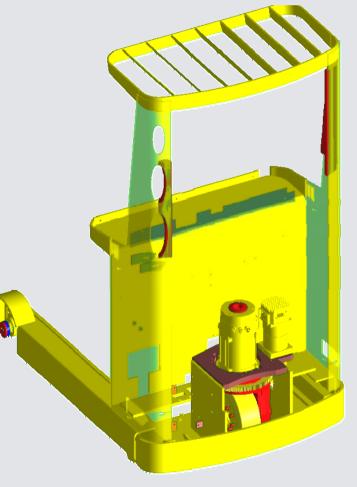


#### Chassis, wheels

- Nominal capacities: 1,2 t 1,4 t 1,6 t 2,0 t
- The 2,5 t version is no more available
- 3 load point chassis layout
- One single basement  $b_1=1250$  mm with  $b_4=914$ mm
- Working aisle with pallet 800x1200 mm (4.34 VDI 2198):
  - Ast from 2742 mm (XR12 323) up to 2897 mm (XR20 - 325)
- Polyurethane traction wheel:

343 x 136 mm

Polyurethane load wheels:
 310 x 102 mm





#### Masts, forks

• Available masts  $(h_3 - h_1 - h_4 - h_2)$ :

•	5000 - 2200 - 5630 - 1570 mm	Solo per XR <sup>09</sup> 12, XR <sup>09</sup> 14, XR <sup>09</sup> 16
•	5750 - 2450 - 6380 - 1820 mm	Solo per XR <sup>09</sup> 12, XR <sup>09</sup> 14, XR <sup>09</sup> 16
•	6500 - 2700 - 7130 - 2070 mm	Solo per XR <sup>09</sup> 12, XR <sup>09</sup> 14, XR <sup>09</sup> 16
•	7100 - 2900 - 7730 - 2270 mm	Solo per XR <sup>09</sup> 14, XR <sup>09</sup> 16
•	7825 - 3200 - 8455 - 2570 mm	Solo per XR <sup>09</sup> 14, XR <sup>09</sup> 16, XR <sup>09</sup> 20
•	8375 - 3450 - 9205 - 2820 mm	Solo per XR <sup>09</sup> 14, XR <sup>09</sup> 16, XR <sup>09</sup> 20
•	8825 - 3600 - 9455 - 2970 mm	Solo per XR <sup>09</sup> 14, XR <sup>09</sup> 16, XR <sup>09</sup> 20
•	9625 - 3900 - 10255 - 3270 mm	Solo per XR <sup>09</sup> 14, XR <sup>09</sup> 16, XR <sup>09</sup> 20
•	4825 - 2200 - 5455 - 1570 mm	Solo per XR <sup>09</sup> 20
•	5575 - 2450 - 6205 - 1820 mm	Solo per XR <sup>09</sup> 20
•	6625 - 2800 - 7255 - 2170 mm	Solo per XR <sup>09</sup> 20
•	9225 - 3900 - 9855 - 3270 mm - HD	Solo per XR <sup>09</sup> 20
•	10025 - 4300 - 10655 - 3670 mm – HD	Solo per XR <sup>09</sup> 20
•	10625 - 4500 - 11255 - 3870 mm – HD	Solo per XR <sup>09</sup> 20
•	11525 - 4900 - 12155 - 4270 mm – HD	Solo per XR <sup>09</sup> 20

- Lifting  $h_3 = 5000 5750 6500 7100$  mm are available also with tilting mast (same residual capacities)
- Mast not available anymore in the new Price list can be available via RMS/UPA





#### Masts, forks

• Tilting mast:



- $-1^{\circ}$  /  $+3^{\circ}$  with  $h_3 \le 5750$  mm
- $-0.5^{\circ}$  / +2° with h<sub>3</sub> ≥ 5900 mm
- Better visibility (less pipes along the mast)
- Better drivability in tight spaces (pallet easily goes out from racks with mast tilt)
- More competitive positioning
- Integral sideshift is option
- Tilting fork:
  - -2° / +4°
  - Better truck stability
  - Better precision during pallet pick up / deposit
  - Higher price
  - Integral sideshift is mandatory
- Integral side shift ± 100 mm (option with tilting mast)
- FEM II B forks from 800 mm up to 1600 mm



#### Drive place 1/6

- Easy access to drive cab thanks to intermediate step
- Big handle to help operator entering / exiting from lift truck
- High drive position vs. many competitors →
  Better and safer drive
- Excellent visibility through overhead guard





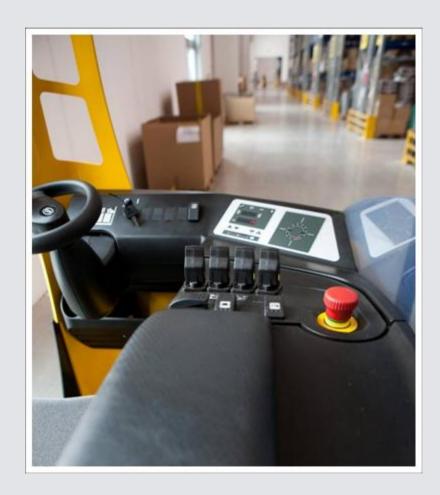






#### Drive place 2/6

- Drive place with clear and intuitive controls
- Armrest covered with soft material
- Internal part of drive place covered with soft material
- Amortized seat with backrest wrap and 3 level of adjustment (weight, distance from steering wheel, backrest tilt)
- Seat available in following materials:
  - fabric
  - Imitation leather (mandatory in caso of cold store version without cab)
- The electric footplate adjustment is no longer available





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#### Drive place 3/6

- Electric steering available with 180° or 360° (standard) at same price
- Steering column has adjustable tilting



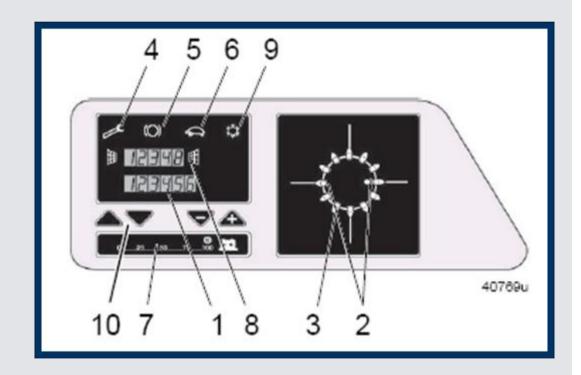






#### Drive place 4/6

- Display with clear and intuitive information
- 1. Display hour meter and error code
- 2. Travel direction
- 3. Steer angle
- 4. Maintenance interval advise / minor fault
- 5. Parking brake engaged
- 6. Creep speed profile selected
- 7. Battery charge indicator
- 8. Lift height indicator (option)
- 9. Heater on (option)
- 10. Arrows for menu selection (service diagnosis)





#### Drive place 5/6

- Hydraulic movements controlled via micro levers
- Joystick available via RMS/UPA (soon it will be available from price list)



- Proportional control for all hydraulic movements
- All 4 movements can be simultaneous

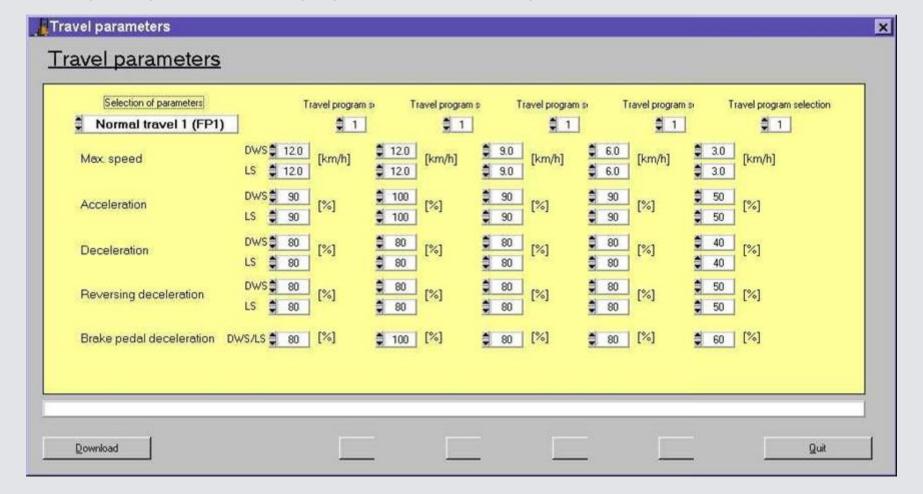






#### Drive place 6/6

4 speed profiles + creep speed selected at operator level





### Motors and performances

- 6 kW AC traction motor
  - Traction speed (loaded/unloaded):
    12 km/h



- Lifting speed (loaded/unloaded): 0,38/0,60 m/s (XR<sup>09</sup>14)
- Lowering speed (loaded/unloaded): 0,52/0,46 m/s (XR<sup>09</sup>14)
- Pump with internal gear with reduced noise level
- 500 W AC Steering motor with permanent magnets
- Easy access to motor compartment







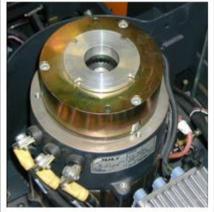
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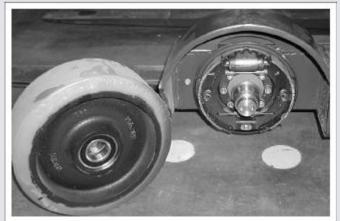
#### **Braking**

- Different braking systems:
  - Electromagnetic parking/emergency brake connected to traction motor. It closes in case of:
    - Key switch off
    - · Specific console button has been pushed
    - Emergency red button has been pushed
  - Motor brake at accelerator pedal release. It is an energy recover braking
  - Hydraulic pedal brake. It acts on the load wheels. It is a backup brake for the motor brake.







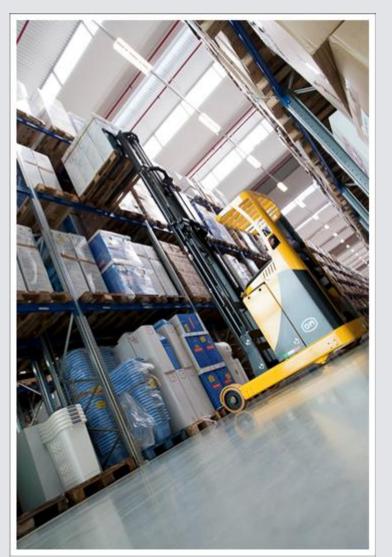




### **Electronics**

- The lift truck is fitted with a controller for each motor
- Wiring connections between the different electronic components (Motors, controllers, display, etc) are in CAN BUS mode







#### **Battery and chargers**

- 3 battery cases are available:
  - Case 323 (battery dimension 1223x283x784 mm)
  - Case 324 (battery dimension 1223x355x784 mm)
  - Case 325 (battery dimension 1223x427x784 mm)

BATTERY COMPARTMENT AND MAST MATCHES								
MAST	XR <sup>09</sup> 12	XR <sup>09</sup> 14, XR <sup>09</sup> 16	XR <sup>09</sup> 20					
h3= 5000	323, 324	323, 324, 325						
h3= 5750	323, 324	323, 324, 325						
h3= 6500	323, 324	323, 324, 325						
h3= 7100		323, 324, 325						
h3= 7825		324, 325	325					
h3= 8375		324, 325	325					
h3= 8825		324, 325	325					
h3= 9625		324, 325	325					
h3= 4825			324, 325					
h3= 5575			324, 325					
h3= 6625			324, 325					
h3= 9225			325					
h3= 10025			325					
h3= 10625			325					
h3= 11525			325					



#### **Battery and chargers**

- Capacities available (case 323):
  - 48V / 375 Ah (replaces 360 Ah)
  - 48V / 420 Ah
  - 48V / 465 Ah (replaces 480 Ah)
- Capacities available (case 324):
  - 48V / 500 Ah (replaces 480 Ah)
  - 48V / 560 Ah
  - 48V / 620 Ah (replaces 640 Ah)
- Capacities available (case 325):
  - 48V / 625 Ah (replaces 600 Ah)
  - 48V / 700 Ah
  - 48V / 775 Ah (replaces 800 Ah)

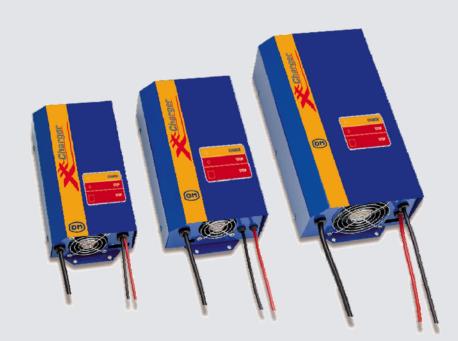






### **Battery and chargers**

- Available new XCharger range
  - Traditional (already in price list)
  - High frequency (available soon)







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### **Maintenance**

- Maintenance intervals every 6 months or every 1.000 working hours\*
- Set up and trouble shooting via XConsole
- Easy access to truck components

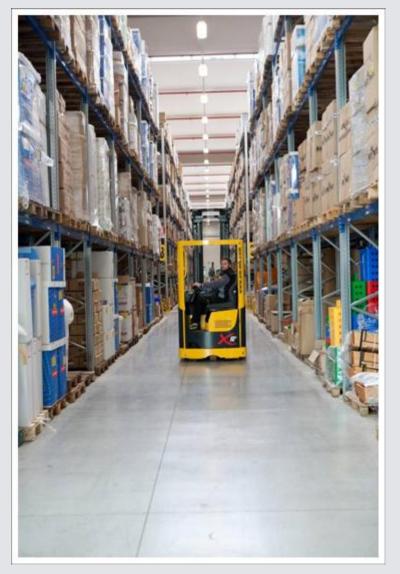


<sup>\*</sup> Excluding daily controls and the wear material replacements, on the end user's name



#### Maintenance - main operations

- 1000 working hours
  - Traction unit (check bearings and wheels wear, oils, bolts tightening)
  - Electric components (check electric cable connection, battery health)
  - Brakes (check main component status and braking distances)
  - Chassis (check mast profile and bearing)
  - Lifting unit (check cylinders, chains and forks wear)
- 2000 hours
  - Check safety system of the trucks
  - Oil replacement





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#### Main options 1/2

- Tilting forks
- Integral sideshift (mandatory with tilting forks)
- 5<sup>th</sup> element control valve
- Side battery removal and battery stand
- Guide rollers (mandatory with Drive in version)
- Drive in version
- Load wheel cover
- Electric steering 180°/360°
- Load backrest (various height)
- Overhead protection (wire mesh or macrolon)
- Fabric or imitation leather seat
- Seat belt
- Object holder
- Cold store
- Cold store with cab
- Flashing beacon





#### Main option 2/2

- Electrical provision for terminal and printer
- Working lights
- Camera along fork with monitor (cable transmission)
- Lift height indicator (3 mm precision)
- Lift height indicator for cold store (1 mm precision)
- Lift height pre-selector (8 areas / 20 levels each)
- 160 A or 320 A battery plugs
- FEM II B forks from 800 mm up to 1600 mm
- Joystick available via RMS/UPA and soon available from price list









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#### Sales topics

- High availability
- Low maintenance costs
- With tilting mast: more competitive price
- With tilting mast: better visibility
- With tilting mast: easier load pick up/deposit in narrow aisles
- Renewed aesthetics





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#### **Competitors comparisons\*: Jungheinrich ETV series 1**

#### **PLUS**

- Speed reduction when cornering (Curve Control)
- SOLO PILOT (as option MULTI PILOT)
- Wide range of capacities:
  1,0 1,2 1,4 1,6 t
- Lifting up to  $h_3 = 8.420 \text{ mm}$ (only for 1,4 and 1,6 t)
- Narrow overall width b<sub>1</sub> =
  1120 mm (solo 1,0 1,2 t)



- Economic version
- Tilting forks version is not available
- Intermediate step not present
- Overhead guard surface too little → lack of driver protection
- Steering switch 180°/360° not available
- Not possible combined hydraulic movements
- Not available energy recover version during mast lowering

<sup>\*</sup> Based on configurations used in several countries



#### Competitors comparisons\*: Jungheinrich ETV ETM series 2/3

#### **PLUS**

- Speed reduction when cornering (Curve Control)
- MULTI PILOT (option SOLO PILOT)
- Steering switch 180°/360°
- Both tilting mast and tilting forks are available
- ETM is the narrow version



- Intermediate step not present
- Overhead guard surface too little → lack of driver protection
- Possible only 2 combined hydraulic movements
- Energy recover during mast lowering available as option

<sup>\*</sup> Based on configurations used in several countries



#### **Competitors comparisons\*: TOYOTA BT Reflex RRM**

#### **PLUS**

- Range of capacities 1,2 –
  1,4 1,6 t
- Narrow overall width b<sub>1</sub> = 1120 mm
- 360° steering
- Intermediate step for an easy access to driver cabin
- Automatic electromagnetic brake



- Economic version only for light duty applications
- Lift motor only 7,4 kW
- Not all motors are AC
- Not available many feature available on RRE version

<sup>\*</sup> Based on configurations used in several countries



#### **Competitors comparisons\*: TOYOTA BT Reflex RRE**

#### **PLUS**

- Wide range of capacities:
  1,4 1,6 1,8 2,0 2,5 t
- Joystick available as option
- Automatic electromagnetic brake
- TLC: safety system for forks speed control



- 14 km/h traction speed is an expensive option
- With the new truck many feature are now option: weight indicator, tilting cab, lift height indicator

<sup>\*</sup> Based on configurations used in several countries



#### **Competitors comparisons\*: Linde RxxS Active**

#### **PLUS**

- S version for heavy duty applications (1,4 – 1,6 – 2,0 t)
- Patented Hi Vi masts for S version
- Reologic patented steering system
- Patented twin axis levers
- C is an economic version for light duty applications (1,0 – 1,2 – 1,4 t)



- Intermediate step not present
- Also handle is missing
- Steering console too big
  → problem for tall drivers

<sup>\*</sup> Based on configurations used in several countries



### **Competitors comparisons\*: Linde RxxX**

#### **PLUS**

- Futuristic design
- High level of visibility
- High level of comfort and ergonomics



- High costs
- This truck is not working like a normal reach truck
- Nominal capacity up to 1,7 t only

<sup>\*</sup> Based on configurations used in several countries



#### **Competitors comparisons\*: STILL FM-X**

#### **PLUS**

- Wide capacity and version range
- Curve Speed Control available as option
- Optispeed available as option
- Complete list of options



- Tilting forks not available for 1,0 and 1,2 t versions
- Mast visibility is not as good as best competitors
- Many features available only as option

<sup>\*</sup> Based on configurations used in several countries



### **Competitors comparisons\*: Hyster Matrix**

### **PLUS**

- Large number of options available
- Simple and clear controls
- Powerful pump motor



- 1,2 t version missing
- Tilting mast missing

<sup>\*</sup> Based on configurations used in several countries



		OM	JUNGHEINRICH		BT / TOYOTA		HYSTER	LINDE		STILL
Model		XR <sup>09</sup> 14	ETV 114	ETV 214 / GE	RRE 140 M	RRE 140	R1.4	R14 C	R14 S	FM-X 14
Capacity	[Kg]	1400	1400	1400	1400	1400	1400	1400	1400	1400
Ast (pallet 800x1200 along forks) accordingly VDI 2198	[mm]	2749	2692	2692	2762	2737	2725	2690*	2715	2754
Height of seat, h7	[mm]	1050	960	960	-	1131	1075	940 / 1030	940 / 1030	1050 / 550
Lifting motor S3 15%	[kW]	11,5	10	10 (14*)	7,4	11	14	12	12	13
Lifting speed (loaded / unloaded)	[m/s]	0,36 / 0,60	0,37 / 0,65	0,44 / 0,70**	0,27 / 0,42	0,35 / 0,70	0,36 / 0,52	0,44 / 0,65*	0,34 / 0,60	0,43 / 0,68
Lowering speed (loaded / unloaded)	[m/s]	0,52 / 0,46	0,50 / 0,50	0,50 / 0,50	0,50 / 0,44	0,55 / 0,55	0,53 / 0,51	0,50 / 0,45*	0,55 / 0,45	0,56 / 0,52
Traction motor S2 60 min.	[kW]	6	6,9	6,9	7,5	7,5	6,4	6	6	6,5
Traction speed (loaded / unloaded)	[km/h]	12 / 12	10 / 10*	14/14	11,2 / 10	12 / 14	10 / 12	13,5 / 13,5*	13,5 / 13,5*	14 / 14

> \*\* depending from type of mast

\* with \* Simplex mast

\* reduced on request



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